

Salesforce Chatter Archiving

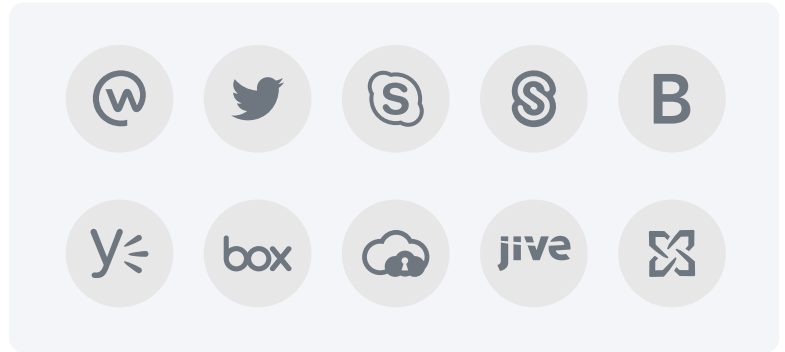
Easily capture Chatter communications for compliance and eDiscovery.

Archive All Communications Using Your Existing Infrastructure

Salesforce is the leading Cloud-based CRM platform with over 100,000 customers. Included in its suite of tools is an enterprise collaboration platform called Chatter, which allows users to collaborate on sales opportunities, projects, tasks, etc. Chatter has social functionality, allowing user to 'follow' other users, documents and other files.

Communications taking place over Salesforce Chatter can easily be archived when adding Merge1 to your existing infrastructure. As opposed other solutions, which require sending your workforce's critical, sensitive communications to a third party data store, Merge1 captures Salesforce Chatter communications and stores them in your existing email archive, whether on-prem (e.g. Veritas Enterprise Vault) or in the Cloud (e.g. Microsoft Office 365).

Once archived, Chatter communications can be retained, supervised for compliance and searched for eDiscovery and internal Information Governance.



Merge1 is an integral and invaluable tool. My team uses Merge1 to meet company needs for capturing EML/Reuters, Blackberry, Symphony and Bloomberg data. The product is intuitive, easy to set up, and I appreciate the personalized sale and support attention we receive. I would recommend Merge1 to anyone."

**VP of Compliance at
a Large International Bank**

Merge1 for Chatter Features:

- Captures emails and chats
- Produces a similar look and feel as the native message
- Archives attachments
- Preserves headers, original message time and other data for accurate search and retrieval during eDiscovery
- Polls for data
- Capture custom headers (where applicable) to allow for easy search
- Combines chats into easy to read threads
- Updates and deletes automatically
- Supports private channel communications
- Updates automatically to support vendor schema changes



Benefits of Merge1:

- Avoid fines, penalties and other enforcement actions by regulatory bodies such as the SEC and FINRA
- Reduce compliance related costs and recurring fees
- Mitigate risk involving internal investigations, external audits and lawsuits
- Maintain control over your data
- Capture all communications

Archive popular message content types including social media, IM, financial platforms, and Cloudbased content.

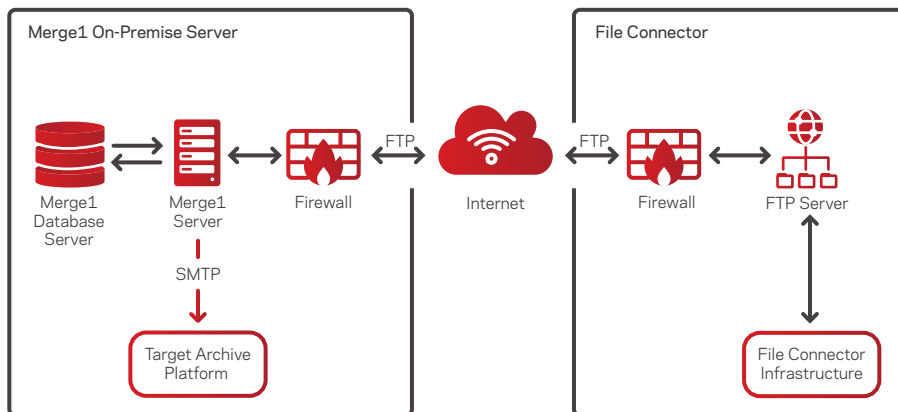
Merge1 archives dozens of content types and can be customized to archive any content.

Archiving all your content with Merge1 helps you comply with industry regulations and enhances your eDiscovery results.

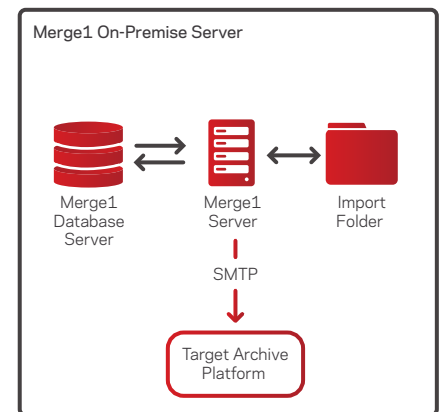
The ideal combination of power and simplicity:

- Archive agnostic
- Fully customizable
- On-premise or cloud
- Easy to set up and deploy

Merge1 File Connector Architecture Diagram
FTP Connector



Merge1 File Connector
Architecture Diagram Folder



About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

VERITAS™

2625 Augustine Drive
Santa Clara, CA 95054
+1 (866) 837 4827
veritas.com

For global contact
information visit:
veritas.com/company/contact