Veritas Enterprise Vault.cloud

Software as a Service Archiving, Supervision and eDiscovery.

Overview

Veritas™ Enterprise Vault.cloud is a cloud-based archiving service that helps regulated organizations more effectively meet data governance requirements, and more efficiently execute business, Supervision or legal eDiscovery. Thousands of customers have used Enterprise Vault.cloud to help ensure a successful and compliant migration to a cloud-based collaboration platform such as Microsoft Office 365 or Google Workspace.

Simplifies Retention Management

Enterprise Vault.cloud interfaces seamlessly with Office 365, Google Workspace, as well as on-premises mail systems such as Microsoft Exchange Server or IBM Domino and over 180+ other content sources to ensure information is properly retained. A default retention policy may be applied to all archived information, or role-based rules may apply to specific individuals, so that customized retention periods can be assigned. Even email for departed employees covered by your retention policies is retained. Options are also available to capture voice, video, collaboration content, chat social media and more.

Enterprise Vault.cloud Helps Customers:

- Preserve email and over 180 other content types by policy, as journaled records in a high-availability repository, protected against unauthorized or accidental deletion.

- Classify content and identify the most important items to reduce risk and increase Supervision and eDiscovery review and monitoring efficiency.

- Ensure retention practices for regulated organizations comply with applicable laws and eDiscovery practices are defensible.

- Provide rapid search, legal hold, case management and eDiscovery workflow to reduce cost, and improve productivity of both IT and litigation support staff.

- Transition from CAPEX to OPEX financial accounting models, offering subscription licensing for a predictable monthly fee to stabilize and control archiving costs, regardless of data growth.

Streamlines Compliance and Ensures Defensible eDiscovery Results

Enterprise Vault.cloud leverages the native journaling capabilities of enterprise email systems to capture email, attachments, and all message metadata, and then it time stamps, serializes, and gives archived content a unique signature to ensure authenticity. The Journaling process ensures full content and recipient capture, so you always know who received what, and when, regardless of user behavior.

Enterprise Vault.cloud enables Legal Hold to be applied broadly across keyword searches and users—or to target specific legal custodians—without putting mass restrictions on large groups or domains of users or challenging retention management requirements established to address regulatory compliance. Whether legal hold is in place or not, with Enterprise Vault.cloud and journaling, even if an end-user deletes or modifies a message in their Inbox or Personal Folders, the original copy remains in the journaled archive.

Enterprise Vault.cloud search and eDiscovery capabilities provide workflows to quickly scan massive amounts of data, iteratively filter out non-relevant results, then collect and organize the results by cases or legal matters. Millions of records can be searched and collated in a matter of seconds. When collection is complete the results can be made available online to outside legal partners. During review, role-based access controls help ensure that data is properly handled so that a secure evidentiary chain of custody is always automatically maintained.

Content Sources

- Office 365
- Google Workspace
- Email Servers
- IM & Unified Communications
- SharePoint & Box Files
- Non-native content via Merge1

Veritas EV.Cloud
Software as a Service (SaaS)

Role-based Access

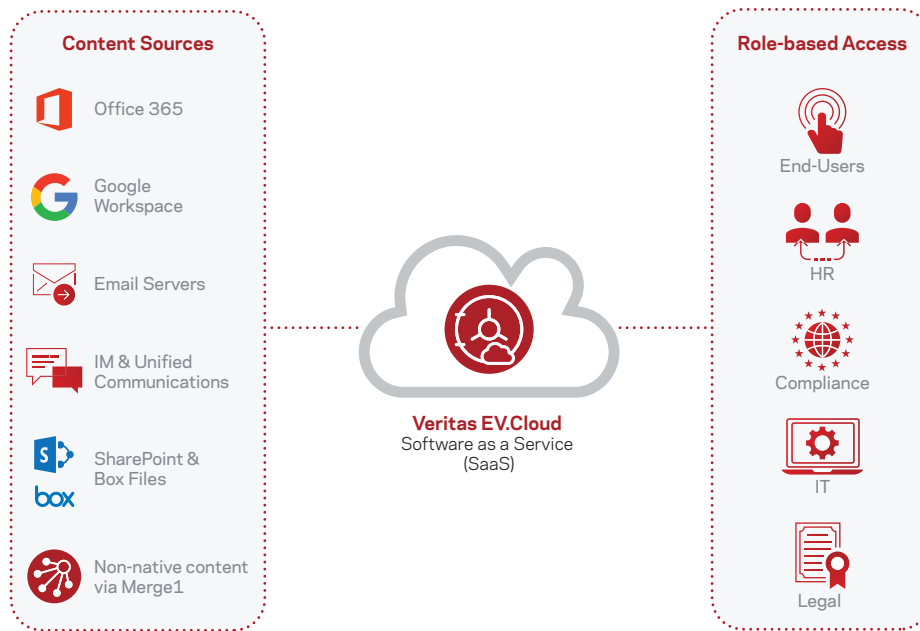- End-Users
- HR
- Compliance
- IT
- Legal

Figure 1. Enterprise Vault.cloud interfaces with Office 365, Google Workspace, or on-premises mail services.

A Compliance-Ready, Best Practice Platform

Enterprise Vault.cloud enhances your Office 365, Google Enterprise email, and overall information governance by providing unique Best Practice compliance, and eDiscovery benefits:

- Standardizes retention management compliance through automation and by providing proof of policy-driven retention processes.

- Satisfy strict legal requirements by immutably journaling all records and ensuring a secure chain of custody for handling evidentiary data.

- Improves Investigation Workflow by granting role-based access to enable segregated work, allowing some staff to search and collect and others to only review.

- Streamlines email migration, simplifying your move to cloud-based email from traditional on-premises email systems by archiving your legacy data first—whether it is stored on tape, PSTs/NSFs, or trapped within existing on-premises servers.

- Integration with the Veritas™ eDiscovery Platform, offering customers a more powerful analysis and review platform if needed.

Advanced eDiscovery

Veritas Advanced eDiscovery is a cloud-based, end-to-end eDiscovery solution that enables organizations to collect, review and produce electronically stored information for your organization's legal and investigation needs. This SaaS eDiscovery software can be paired with the Veritas Enterprise Vault.cloud archiving solution for your discovery and compliance needs. Veritas Advanced eDiscovery provides a complete discovery solution in one step: defensible collection of your organization's relevant content sources, purpose-built review of all types of data, and efficient production of your relevant documents.

- Accelerate eDiscovery and other investigative inquiries with scalable grid architecture, advanced indexing technology and powerful search capabilities that deliver results in seconds.

- Streamline matter management by giving your organization's legal team and outside counsel direct access to your repository with a built-in collaborative workflow that allows them to share the review workload across multiple reviewers, quickly cull through search results, and apply work product to relevant items.

- Minimize disruption to your organization's IT team by allowing designated internal and external reviewers and administrators to perform self-service online exports of search results.

- Optimize review with native collaboration and file content review interface.

Advanced Supervision

Veritas Advanced Supervision is a powerful compliance solution that lets organizations perform cost-effective supervisory review of regulated communications. Enterprise Vault.cloud provides the content archiving framework capture of all the content that needs to be supervised and Advanced Supervision provides the necessary workflows to consistently review content per your regulatory requirements.

Advanced Supervision helps decrease the cost and effort of ensuring compliance review through targeted searches, sampling and inclusion of relevant items based on financial classification policies while also providing proof of compliance. Intelligent Review uses machine learning technology to even further optimize reviwer efficiency by identifying items as either relevant of irrelevant which allows the reviewer to focus their efforts on the items that matter the most. With Intelligent Review and Classification customers have reduced noise by 40% and increased findings by 200%.

Enterprise Vault.cloud Service

The core Enterprise Vault.cloud service consists of the journal data archive system and its web-based management applications, plus optional Personal Archive for end-user search and retrieval and Discovery Archive for federated search and eDiscovery. Other services available with Enterprise Vault.cloud include the following:

Optional Services

- **Folder Sync Service**—FolderSync synchronizes users' existing Outlook folder structures in Enterprise Vault Personal.cloud archive, allowing users to seamlessly view their archive folder structure just as they would their inboxes.

- **Classification Integration**—Utilizing the same classification engine as Enterprise Vault and other Veritas products, Enterprise Vault.cloud can classify archived information and apply tags, where there are policy matches, to help streamline Supervision and eDiscovery processes.

- **Veritas Enterprise Vault Mailbox Continuity**—An add-on feature for Office 365 / Exchange Online that helps maximize email availability and guard against disruption and data loss that can result from an email outage. The service automatically activates when an outage occurs, allowing your users to continue sending and receiving messages via their archive while the mail system is unavailable.

- **Legacy Data Ingestion Service**—Veritas can import (ingest) legacy email data from your email environment so that you can consolidate and retain all of your data in long-term storage in a single location and migrate from your on-premises communications and archiving solutions.

Complementary Services

- **Usage Notifications**—Proactively manage your license subscription by leveraging notifications that flag when a specific percentage of committed usage is exceeded.

- **Enterprise Vault.cloud Cloudlink Tool**—A synchronization tool for your enterprise directory (Azure Active Directory, Microsoft Active Directory or Domino Directory. In simple terms, each time a new user is created, a new archive account is automatically provisioned for them in Enterprise Vault.cloud.

About Veritas

Veritas Technologies is a global leader in data protection and availability. Over 80,000 customers—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at @veritastechllc.

VERITAS

2625 Augustine Drive
Santa Clara, CA 95054
+1 (866) 837 4827
veritas.com

For global contact
information visit:
veritas.com/company/contact