



## Veritas Infoscale Operations Manager Privacy Notice

July 1, 2015

We take Your privacy very seriously. This Notice is designed to help You understand what information we collect or process about You and what we do with this information when You use Veritas Infoscale Operations Manager.

### Scope

This Privacy Notice applies to your use of the Veritas Infoscale Operations Manager (“Infoscale Operations Manager”). To view the Complete Online Privacy Statement that applies to Your use of Veritas websites, please go [here](#).

### Automatically Collected and Transmitted Information (“Collected Information”)

Infoscale Operations Manager collects from Your environment and automatically transmits to Veritas data, which may include, without limitation:

- Administrator contact information, email address and portal password;
- Software configuration, product details, installation status ;
- License status, license entitlement information, license ID and license usage;
- Device name, type, OS version, language, location, browser type and version, IP address and ID;
- Non-identifying information collected by web beacons, also known as single pixel or clear GIFs, such as page usage statistics;
- Storage information;
- Physical and virtual server details;
- High availability and disaster recovery information;
- Application information;
- Add-On Information;
- Replication Information;
- Reporting information;
- Management information; and
- Install and configuration information.

Transmission of certain of the above Transmitted Information may be deactivated during and after installation by following the instructions in the documentation for Infoscale Operations Manager. Submission of the Transmitted Information is not required and You will be able to use Infoscale Operations Manager even if You do not submit the Transmitted Information to Veritas. If you do not want to provide this data to Veritas, you can opt-out of this analysis by un-selecting the check box shown on the Infoscale Operations Manager User Interface. If you disable JavaScript, some of the features may not work.

Except for the email address you or your system administrator have previously provided to Veritas, the information we collect does not identify your users, and there is no correlation made with the parts of the Licensed Software you utilize. There is no collection of data relating to your web browser usage apart from the use of the Licensed Software.



## Stored Information

Operations Infoscale Manager collects from Your environment and stores in Your environment, information, which may include, without limitation:

- Public IP address; and
- Central server name

The Stored Information is used to enable the functionality of Infoscale Operations Manager and will not be transmitted back to Veritas.

## How We Use Your Information

Transmitted Information will be used for the purposes of:

- Enabling and optimizing the performance of Infoscale Operations Manager;
- License administration;
- Internal research and development, including improving Veritas's products and services;
- Understanding which information is of most interest to Veritas's customers and the features used by users of Infoscale Operations Manager; and/or
- Statistical analysis of product deployment, including analysis of trends and comparisons in our aggregated install base

We may also use Your information to send you promotional information, in accordance with Your permission, as required by applicable law.

## Technical Support

In the event You provide information to Veritas in connection with a technical support request, such information will be processed and used by Veritas for the purpose of providing the requested technical support, including performing error analysis.

## How We Share Your Information

We are a global organization and we may store and process Your information in other countries, including countries that may have less protective data protection laws than the country in which You are located (including the European Union). The Collected Information will be stored and processed manually and electronically through global systems and tools for the purposes above. The Collected Information may be accessible by Veritas employees or contractors on a need-to-know basis, exclusively to be used in accordance with the purposes described above. For the same purposes the Collected Information may be shared with partners and vendors that process information on behalf of Veritas. Veritas has taken steps so that the Collected Information, if transferred, receives an adequate level of protection.

In order to promote awareness, detection and prevention of internet security risks, Veritas may share the information collected through Infoscale Operations Manager and/or information we may receive from You when You receive technical support, with research organizations and other security software vendors. Veritas may also use statistics derived from your information through Infoscale Operations Manager or submitted by You, to track and publish reports on security risk trends.

Please be advised that in certain instances, it may be necessary for Veritas to disclose Your personal information to government officials or otherwise as required by our legal obligations.



## **How We Protect Your Information**

To protect Your information, we have taken appropriate administrative, technical, physical and procedural security measures, consistent with international information practices.

## **Your Obligation to Personal Information**

It is Your responsibility to ensure that any disclosure by You to Veritas of personal information of Your users or third parties is in compliance with national laws governing the collection, use and protection of personal information applicable to Your country or region of operation. In particular, it is Your responsibility to inform users and third parties that You are providing their information to Veritas, to inform them of how it will be used and to gather appropriate consents required for such transfer and use.

## **Disclosures to Law Enforcement**

Subject to applicable laws, Veritas reserves the right to cooperate with any legal process and any law enforcement or other government inquiry related to Your use of Infoscale Operations Manager. This means that Veritas may provide documents and information relevant to a court subpoena or to a law enforcement or other government investigation.

## **Accessing, Updating, or Correcting Your Information**

Under certain circumstances, You may be able to request the removal of information we have about You. We will respond to requests to access or delete your information within 30 days. We may retain certain data contributed by You if it may be necessary to prevent fraud or future abuse, or for legitimate business purposes, such as analysis of aggregated, non-personally-identifiable data, account recovery, or if required by law.

## **Contact Us**

For any inquiry about the information contained in this Notice or about Veritas' privacy practices, please contact us at [privacy@veritas.com](mailto:privacy@veritas.com).

## **Changes To This Notice**

We reserve the right to revise or modify this Notice. If this happens, we will post a prominent notice on this website prior to the change becoming effective. If the change would have the effect of introducing a purpose for the use of Your personal information, which is inconsistent with this notice, and where required by applicable law, we will either notify You or provide You with an opportunity to opt-out from such use.