



Veritas Smart Meter Privacy Notice

August 20, 2018

We take Your privacy very seriously. This Notice is designed to help You understand what information we collect or process about You and what we do with this information when You use Veritas Smart Meter.

Scope

This Privacy Notice applies to your use of the Veritas Smart Meter (“Smart Meter”). To view the Complete Online Privacy Statement that applies to Your use of Veritas websites, please click [here](#).

Collected and Transmitted Information (“Collected Information”)

Smart Meter collects the following information, which may include, without limitation:

- Deployment information such as:
 - Hardware and software configuration specifics of each server;
 - IP address and IP type;
 - Fully qualified domain name (FQDN);
 - Alias, host name, host ID, platform and architecture;
 - CPU name, type and clock speed;
 - Timezone and environmental language;
 - Operating system version level;
 - Memory size;
 - Licensed software version, features and installed packages; and/or
 - Additional Veritas packages installed
- Usage information such as:
 - Product configuration settings;
 - Client counts by policy type and platform;
 - Storage unit configurations;
 - Media server counts by product version and platform;
 - Policy count by policy type
 - Policy configurations;
 - Job records;
 - Media counts by media on hold and retention level;
 - Storage lifecycle policy (SLP) counts by operation type; and/or
 - SLP configurations

The required telemetry information can be uploaded to Veritas in two different ways. Your upload method choice depends on your preference.

By default, the data is uploaded automatically. This method requires the least user intervention and ensures the Smart Meter data is current. This method requires an open port on your firewall to transmit HTTPS traffic.

If your environment does not allow for automatic uploads, you can manually upload the required telemetry information. While this method lets you review the information before it is transmitted to Veritas, the data within Smart Meter is not as accurate.

How We Use Your Information

Collected Information will be used for the purposes of:

- Providing, enabling and optimizing the performance of Smart Meter;
- License administration;
- Research and development, including improving Veritas’ products and services;



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- Statistical analysis of product deployment, including analysis of trends and/or;
- sending you promotional information, in accordance with Your permission, as required by applicable law.

Technical Support

In the event You provide information to Veritas in connection with a technical support request, such information will be processed and used by Veritas for the purpose of providing the requested technical support, including performing error analysis.

How We Share Your Information

We are a global organization and we may store and process Your information in other countries, including countries that may have less protective data protection laws than the country in which You are located (including the European Union). The Collected Information will be stored and processed manually and electronically through global systems and tools for the purposes above. The Collected Information may be accessible by Veritas employees or contractors on a need-to-know basis, exclusively to be used in accordance with the purposes described above. For the same purposes the Collected Information may be shared with partners and vendors that process information on behalf of Veritas. Veritas has taken steps so that the Collected Information, if transferred, receives an adequate level of protection.

Please be advised that in certain instances, it may be necessary for Veritas to disclose Your personal information to government officials or otherwise as required by our legal obligations.

How We Protect Your Information

To protect Your information, we have taken appropriate administrative, technical, physical and procedural security measures, consistent with international information practices.

Your Obligation to Personal Information

It is Your responsibility to ensure that any disclosure by You to Veritas of personal information of Your users or third parties is in compliance with national laws governing the collection, use and protection of personal information applicable to Your country or region of operation. In particular, it is Your responsibility to inform users and third parties that You are providing their information to Veritas, to inform them of how it will be used and to gather appropriate consents required for such transfer and use.

Disclosures to Law Enforcement

Subject to applicable laws, Veritas reserves the right to cooperate with any legal process and any law enforcement or other government inquiry related to Your use of Smart Meter. This means that Veritas may provide documents and information relevant to a court subpoena or to a law enforcement or other government investigation.

Accessing, Updating, or Correcting Your Information

Under certain circumstances, You may be able to request the removal of information we have about You. We will respond to requests to access or delete your information within 30 days. We may retain certain data contributed by You if it may be necessary to prevent fraud or future abuse, or for legitimate business purposes, such as analysis of aggregated, non-personally-identifiable data, account recovery, or if required by law.

Contact Us

For any inquiry about the information contained in this Notice or about Veritas' privacy practices, please contact us at privacy@veritas.com.



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Changes To This Notice

We reserve the right to revise or modify this Notice. If this happens, we will post a prominent notice on this website prior to the change becoming effective. If the change would have the effect of introducing a purpose for the use of Your personal information, which is inconsistent with this notice, and where required by applicable law, we will either notify You or provide You with an opportunity to opt-out from such use.